Welcome to TimeCamp Help!

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Delete the account

If you want to delete your TimeCamp account you need to follow 3 steps. You can do it only from the website app.

Only the Account Owner can delete the account.

First step

Click on your avatar in the upper-right corner and select the Account Settings option.



Second step

Depending on the number of active modules and integration, scroll down, find and click the red **Delete account** button on the right side of the site.

Deleting the account permanently deletes all the recorded data. That means you won't be able to get back to your reports, computer activities invoices, etc.

We highly recommend downgrading the account to the Free plan - this way you will always be able to take a look at your previous work and/or continue using the app anytime.

Settings			® @ 2+ A
My profile General Add-ons Billing Rates			
General settings for People ~			
Company name:	User group name:	Enabled add-ons:	
	People	🖴 Desktop App	Go to settings
Start week on:	Date format:	I Invoicing	Go to settings
Monday	YYYY-MM-DD (Year-Month-Day) ~	Attendance	Go to settings
Time format:	Duration format:		
24-hour (16:34) ~	Classic (2h 30m) 🗸	© Time Tracking	Go to settings
		😂 Timesheet Approval	Go to settings
		(1) Billing	Go to settings
		& Computer Time	Go to settings
		🛇 Togs	Go to setting
		Zendesk	Go to sett js
		Enable additional add-on	
			Delete account

Third step

Read carefully the information about the process of deleting the account and if you are still sure that you want to stop using your account and won't need any recorded data in the future, **click on the red "Delete my account" button**.

We're sorry to see you go But let's focus on what we have achieved together!			
hours tracked			
Are you sure you want to delete your account?			
 Here's what you may expect if you do: your account will become inaccessible immediately How to keep access to profile, without any costs? deleting account is permament - you can't undo this action all of your data will be deleted! 			
Cancel Delete my account			

After that you will see a short survey form - we would really appreciate your honest feedback. Follow and **complete a short survey** and finally confirm your action again by clicking on the red button **Delete account**.

It is done. We are hoping to see you again!

If you're not the Account Owner but wish to delete your account, we highly recommend contacting the Administrator of your account or the Account Owner to remove you from the list of users.