

Welcome to TimeCamp Help!

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Troubleshooting

FAQ

Here you can find answers to the most frequent questions.

Desktop app - troubleshooting

Here we've gathered a few tips that might help to solve some problems with the desktop app.

Password & Login

Here you can find the most common password and logging issues. Follow the instructions below to change your password, reset it or learn where to find the Administrator's password to close the desktop app.

Clearing the cache

A cache is a special storage space for temporary files that makes a device, browser, or app run faster and more efficiently. Deleting site data, such as cache and cookies, is helpful when a site is misbehaving.

How to hide the chat widget?

Our Support Agents are always willing to help you with any issue. In the bottom-right corner of the site, you will see a live chat widget.

Which browsers/technologies TimeCamp support?

Our software is based on the newest technologies. Because of some restrictions of them, below we list the browsers and systems we support.