

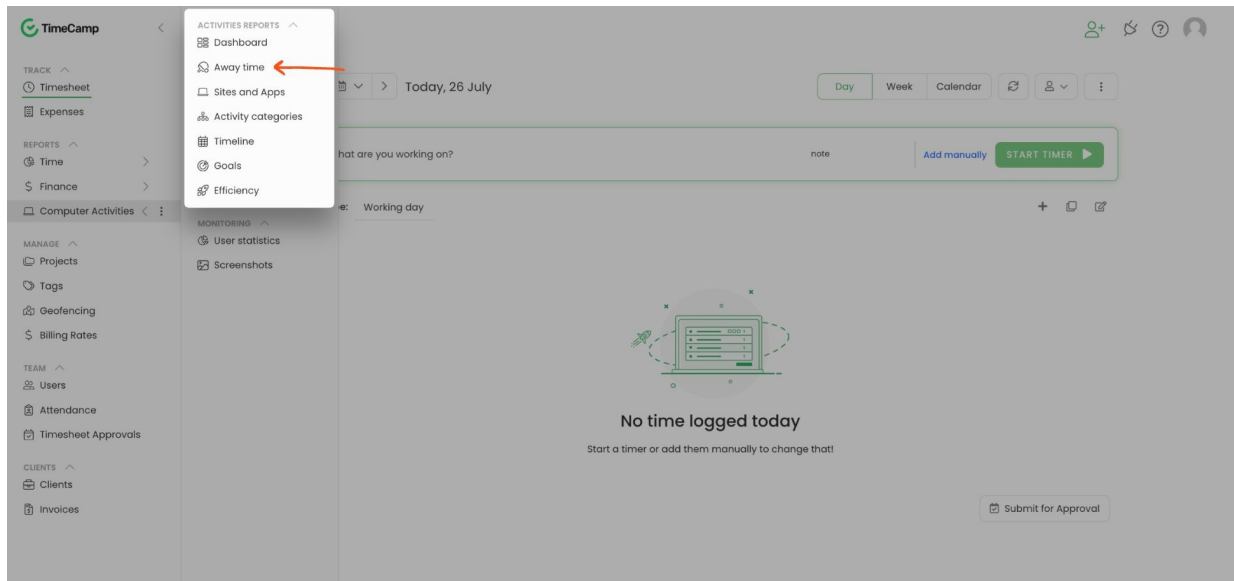
Welcome to TimeCamp Help!

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88

Away Time

The Away time tab is located under the **Computer Activities** reports on the left side menu:



What is the away time?

The desktop application registers time when computer is actively used. **If for a certain time (previously defined in settings) you don't use a mouse or keyboard**, the application will register your time away from the computer.

Away Time							
Date		People					
<div><div></div><div>This week</div><div></div></div>		Emily Admin					
Shows only activities longer than		1 min.	Go	Activities hidden currently: 0			
Date	User	From	To	Activity	Task	Tags	Action
2022-07-11 Monday	Emily Admin						Add offline activity
		7:43	11:30	Away time			
		12:01	12:07	Away time			
							Add offline activity


You can leave it unchanged or set the activity such as Lunch, Meeting, Offline work, etc. Those values also can be defined in settings. The away time is treated as an unpaid break, but **if you assign an activity this time will be**

counted into an effective working time.

Date	User	From	To	Activity	Task	Tags	Action
2022-07-11 Monday	Emily Admin						Add offline activity
		7:43	11:30	Other work-related			OK
		12:01	12:07	Other work-related			
				Offline work			Add offline activity
				Lunch			Add offline activity
				Meeting			Add offline activity
				Call			Add offline activity
				Paperwork			No time
2022-07-12 Tuesday	Emily Admin						

If you track time using the web application and the desktop app works as a background, you can set activities or also manually fill in the away time directly in this section.

If you track time using the desktop app widget, the system will automatically send an inquiry and a new window will appear asking about the offline activity.

 TimeCamp

What were you doing since 13:04 ?

Duration: 00:01:15

Translations

Other work-related

Offline work

Lunch

Call

Log it

Skip

The ability to add and manage the away time can be limited by the account Administrator

Set up the away time

The administrator's privileges are required to access and change settings.

Step 1

To set up the away time function navigate to your **Account Settings** and use the shortcut from the General tab to get to the **Computer Activities settings**.

Timesheet ⚙️

Today, 22 September

What are you working on?


Working Day 📅

Day Week

note Add note

Emily Admin
documentation@timecamp.com

- Profile settings
- Account Settings
- Subscription
- Log out



No time logged today

Start a timer or add them manually to change that!

Settings

My profile **General** Modules

General settings for People ▾

Company name: TimeCamp	User group name: People	Enabled modules:
Start week on: Monday ▾	Date format: YYYY-MM-DD (Year-Month-Day) ▾	<div>Invoicing Go to settings</div>
Time format: 24-hour (16:34) ▾	Duration format: HH:MM (2:30) ▾	<div>Screenshots Go to settings</div>
		<div>Attendance Go to settings</div>
		<div>Time Tracking Go to settings</div>
		<div>Timesheet Approvals Go to settings</div>
		<div>Billing Go to settings</div>
		<div>Computer Activities Go to settings</div>
		<div>GPS Location Tracking Go to settings</div>
		<div>Tags Go to settings</div>

Step 2

Now find the option **Stop tracking when computer is unused for** and select the amount of idle time you allow the computer to maintain before the app stops tracking time. If you choose for example a 5-minute period, it means that the desktop app will stop recording time and activities if computer is unused for 5 minutes.

Define away time activities (separated by commas):

☐ Choose a task, when desktop application can not match any keyword

☐ Allow users to log overtime activities

Stop tracking when computer is unused for: 5 min

- 2 min
- 5 min
- 9 min
- 30 min
- 5 h
- custom

desktop application can not match any keyword for:

daily hours limit is reached:

Wed	Thu	Fri	Sat	Sun
8:00:00	8:00:00	8:00:00	0:00:00	0:00:00

Save settings Back to addons list

Step 3

The next step is optional. If you'd like users to assign activity to their away time mark the checkbox next to **Choose away time activity after** option. Select the time you want the system to wait before asking your employees about their time away from the computer. As the administrator of the account, you can also list and define various acceptable activities for your employees to manage the time they spent away from the system.

Allow users to have private time each day for: 30 min

☒ Choose away time activity after: 5 min

Define away time activities (separated by commas):

Other work-related, Offline work, Lunch, Call, Meeting, Paperwork

☐ Choose a task, when desktop application can not match any keyword

☐ Allow users to log overtime activities

Stop tracking when computer is unused for: 5 min

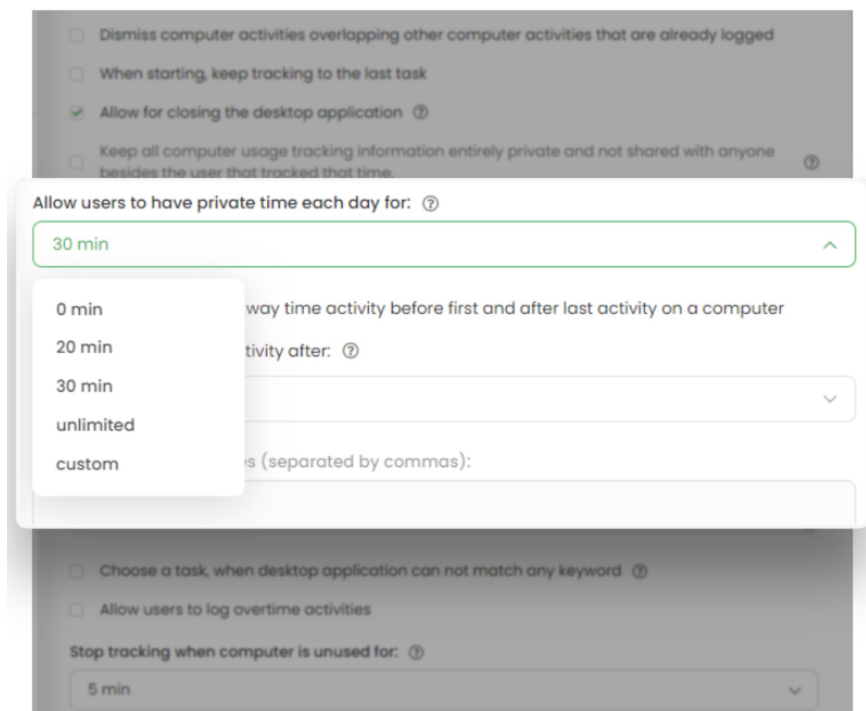
Switch to "no task" when desktop application can not match any keyword for: immediately

Please keep in mind, that the option "Choose away time activity after" refers to the pop-up window asking about activity for users who track time with the desktop app widget.

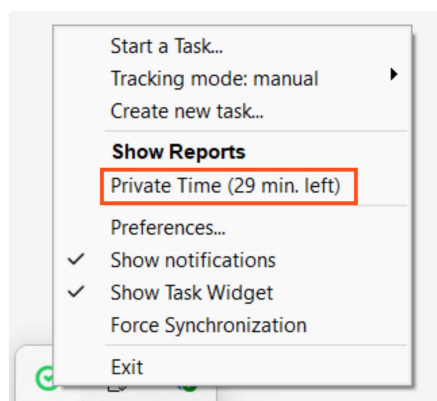
Private time

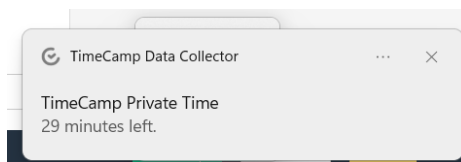
The Administrator of the account can also define the amount of Private time every user can have during the workday. **The private time is counted into the active work time**, it won't be added as Away time. If user selects an option to use their Private time, the application will stop registering activities and will add the period of private time as a separate activity.

To define the amount of Private time please go to your settings and use the shortcut from the General tab to get to the **Computer Activities settings**. Next, find the option "**Allow users to have private time each day**" and set the value.

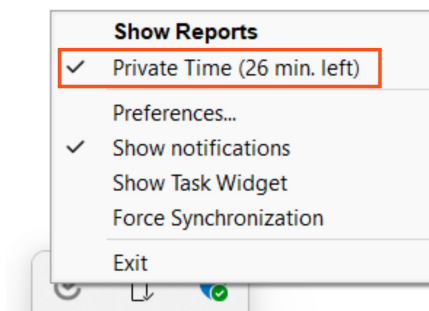


After the option of having private time is defined, users can simply **open the desktop app menu and select the Private time option**.



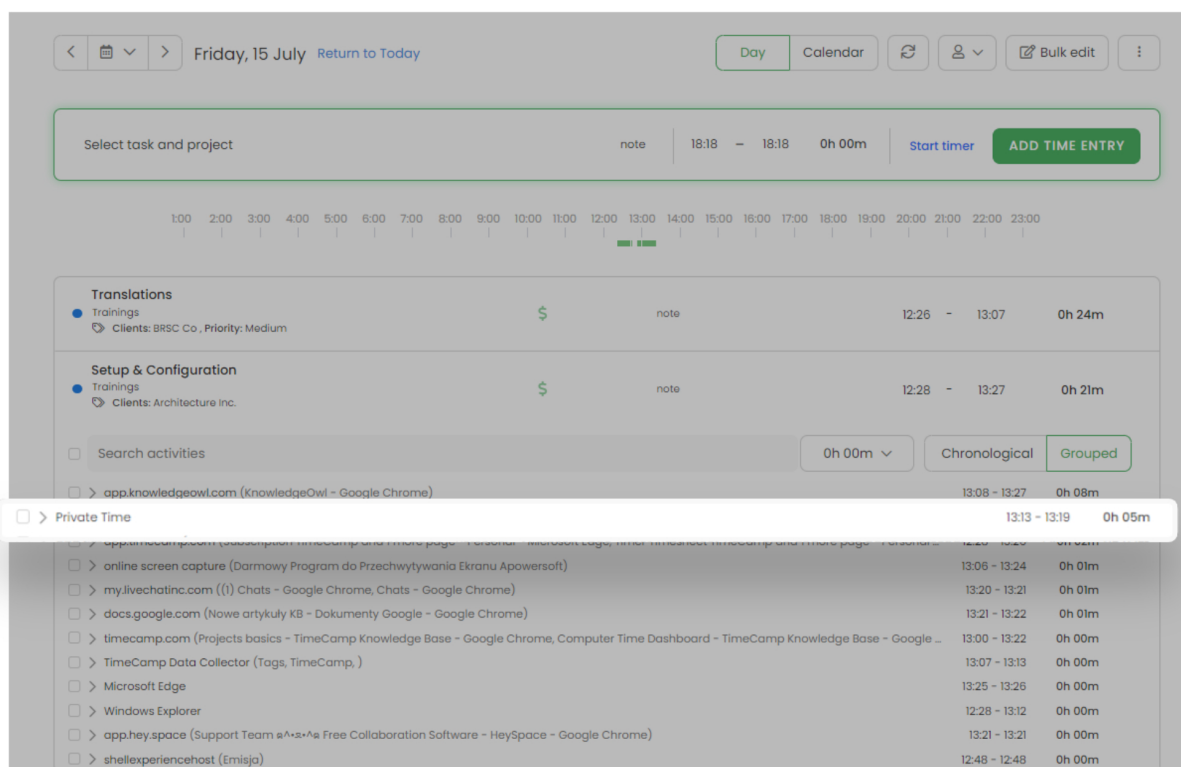


The application will stop registering activities immediately. If the break is finished, **open the desktop app menu again and unselect Private time.**



If user stopped the timer, private time would be added as a separate activity to the unassigned computer activities on Timesheet.

If user didn't stop the timer, private time would be added as a separate activity to the time entry.



The difference between Private and Away time is that Private time is counted as effective working time.

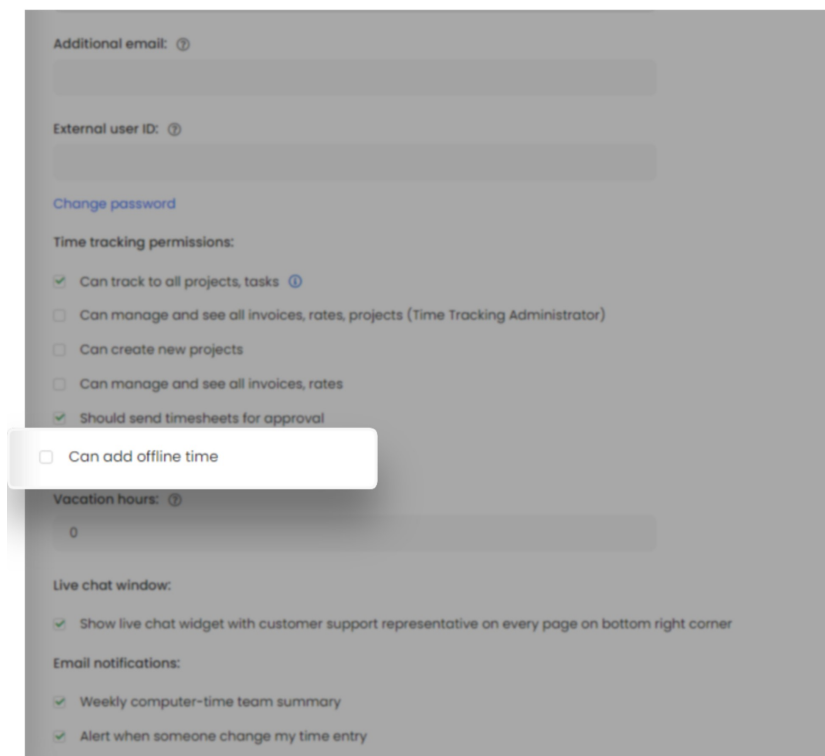
The away time is counted separately as an unpaid break.

Limit the option of adding the offline time

There are a few options and settings that you can adjust to prevent users from adding and editing the away time.

- The first way is to **block the ability of adding the away time to a specific user.**

You can adjust this option in personal settings of each user. Please go to the **Users** module on the left side menu, **click on the name of user** you'd like to edit and unmark the checkbox next to the **Can add offline time** option. After disabling this setting user won't be able to manually add the offline time in the Away time section, and **only the away time registered by desktop app will be available** here.

A screenshot of a user's settings page. The page is titled 'Additional email: ⓘ' and 'External user ID: ⓘ'. Below these are fields for 'Change password' and 'Time tracking permissions:'. The 'Time tracking permissions' section contains several checkboxes: 'Can track to all projects, tasks ⓘ' (checked), 'Can manage and see all invoices, rates, projects (Time Tracking Administrator)' (unchecked), 'Can create new projects' (unchecked), 'Can manage and see all invoices, rates' (unchecked), 'Should send timesheets for approval' (checked), and 'Can add offline time' (unchecked). A white tooltip box highlights the 'Can add offline time' checkbox. Below this is the 'Vacation hours: ⓘ' section with a value of '0'. The 'Live chat window:' section has a checked checkbox for 'Show live chat widget with customer support representative on every page on bottom right corner'. The 'Email notifications:' section has two checked checkboxes: 'Weekly computer-time team summary' and 'Alert when someone change my time entry'.

- The second way is to **turn off the option of assigning an offline activity to the away time registered by the desktop app** to the entire group or certain groups of users.

To do that please go to the **Computer Activities settings** and unmark the checkbox next to the **Choose away time activity after** option. If this setting is disabled and the application registers the away time, users won't be able to set the activity. **Without assigning the offline activity this time won't be counted to the effective working time.**

☐ Keep all computer usage tracking information entirely private and not shared with anyone besides the user that tracked that time. ⓘ

Allow users to have private time each day for: ⓘ

30 min ▼

☐ Do not allow adding away time activity before first and after last activity on a computer

☐ Choose away time activity after: ⓘ

10 min ▼

Define away time activities (separated by commas):

☐ Choose a task, when desktop application can not match any keyword ⓘ

☐ Allow users to log overtime activities

- The additional option that helps to **limit editing the away time** is the option **Disable split away time data**. If this settings is enabled users won't be able to split the time of the registered breaks.

☐ Choose a task, when desktop application can not match any keyword ⓘ

☐ Allow users to log overtime activities

Stop tracking when computer is unused for: ⓘ

5 min ▼

Switch to "no task" when desktop application can not match any keyword for:

immediately ▼

Stop tracking time, when daily hours limit is reached: ⓘ

Mon	Tue	Wed	Thu	Fri	Sat	Sun
8:00:00	8:00:00	8:00:00	8:00:00	8:00:00	0:00:00	0:00:00

☒ Disable split away time data ⓘ

[Save settings](#) [Back to addons list](#)