

# Welcome to TimeCamp Help!

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## How to define specific billing rates?

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Instead of using [the default rates](#), you can create specific individual rates for your Users or Projects. This option will be helpful if you work on multiple tasks and bill your clients or employees differently.

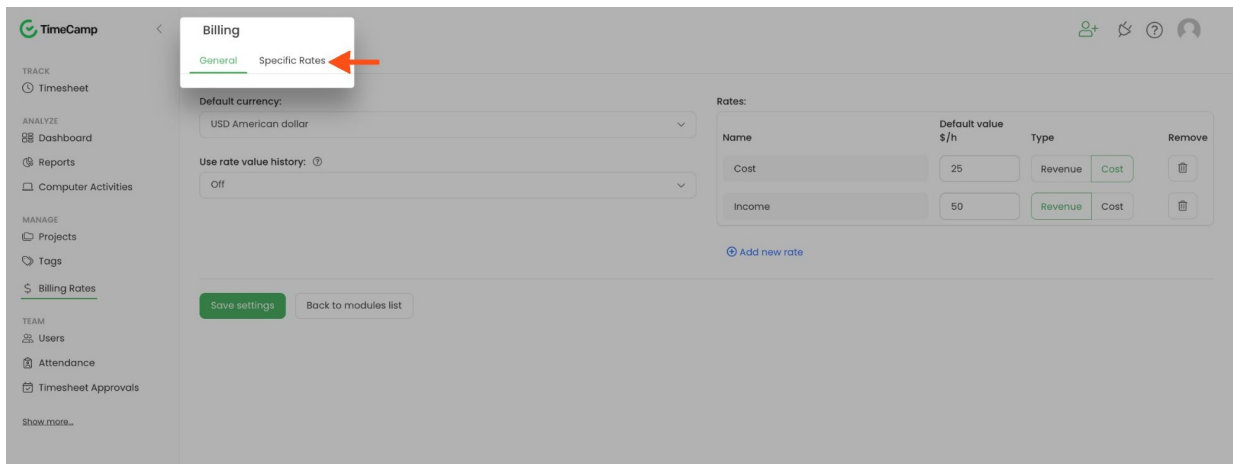
Specific billing rates are available in the Ultimate plan. Only the Administrator of the account can access the Billing rates tab.

By going to the **Billing Rates** module on the left side menu and opening the **Specific Rates** tab, you'll be able to set up individual values for created rates for specific groups, users, or projects.

The screenshot displays the TimeCamp interface for managing billing rates. On the left sidebar, the 'Billing Rates' menu item is highlighted with a red arrow. The main content area shows the 'Specific Rates' tab. The 'General' section includes 'Default currency' (USD American dollar) and 'Use rate value history' (Off). The 'Rates' section contains a table with the following data:

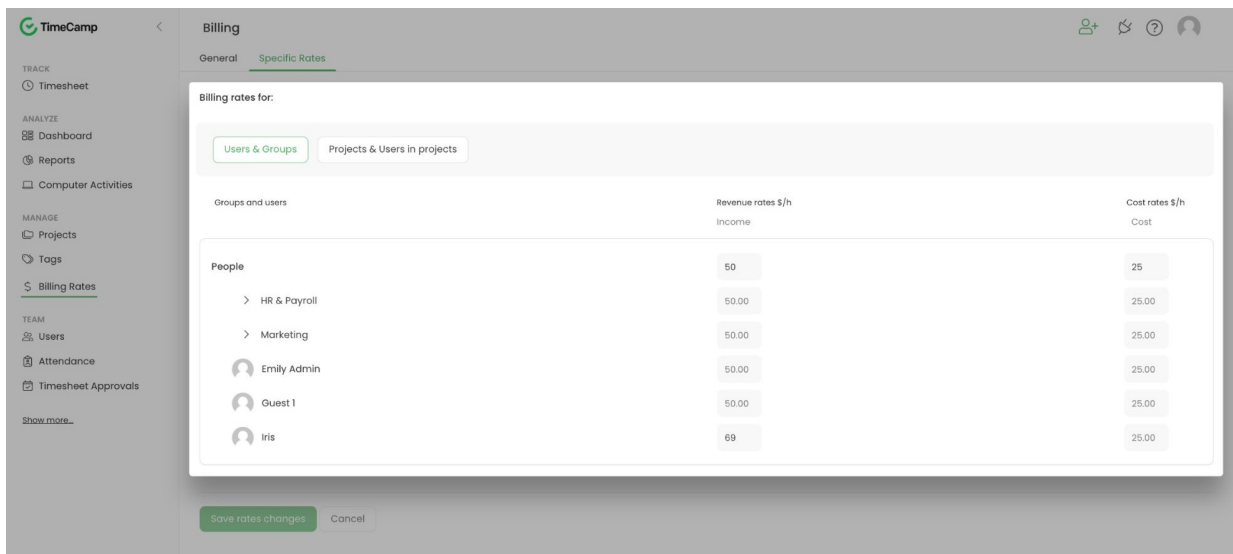
Name	Default value \$/h	Type	Remove
Cost	25	Revenue Cost	
Income	50	Revenue Cost	
QuickBooks Billing Rate	0	Revenue Cost	

Below the table is an 'Add new rate' button. At the bottom of the main content area, there are 'Save settings' and 'Back to modules list' buttons.



You can set three types of rates:

- For specific users/ groups
- For specific projects
- For specific users in specific projects only



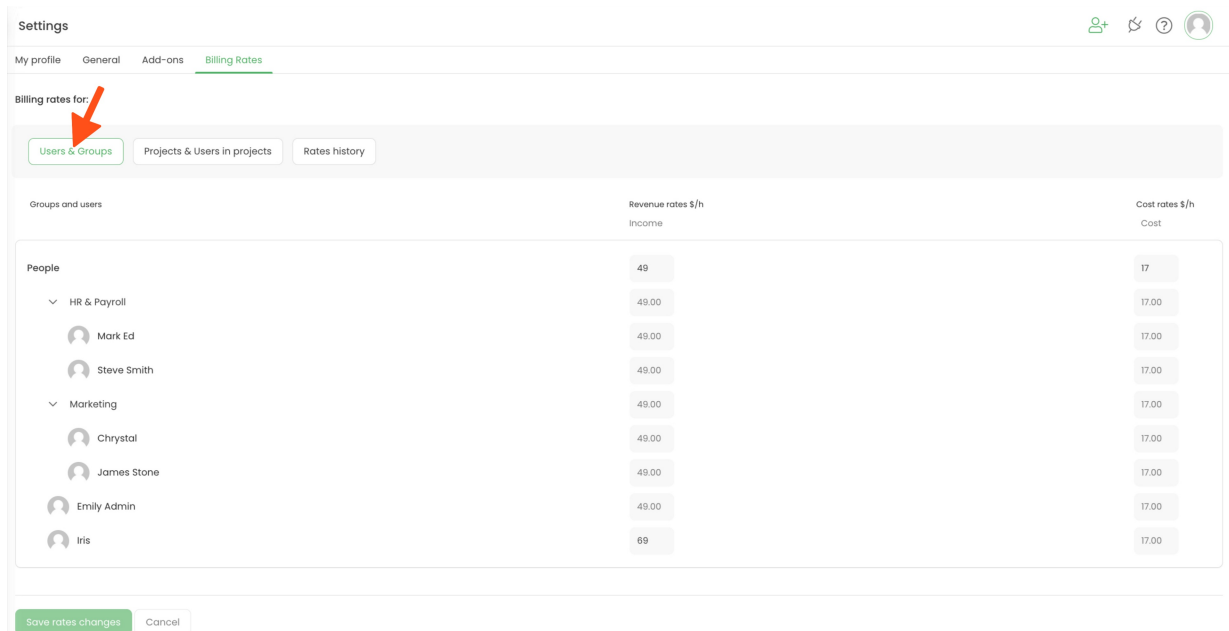
It is not possible to set a monthly rate per User or per Project. All rates are defined per hour.

If no value is set for a specific billing rate, **the default rate** will apply (available to set in general billing settings).

## Billing rates for Users&Groups

In the **Users & Groups** tab, you'll be able to set up rates for a specific group (or subgroup), as well as a separate rate for the specific user.

**If no value is selected for a specific user, they will inherit the value from the group's setting.** Inherited values are greyed-out, while individual rates look a bit sharper.



The screenshot shows the 'Billing Rates' settings page. At the top, there are navigation tabs: 'My profile', 'General', 'Add-ons', and 'Billing Rates'. Below this, there are three sub-tabs: 'Users & Groups' (selected and highlighted with a red arrow), 'Projects & Users in projects', and 'Rates history'. The main content area is a table with the following structure:

Groups and users	Revenue rates \$/h		Cost rates \$/h
	Income		Cost
<b>People</b>		49	17
▼ HR & Payroll		49.00	17.00
Mark Ed		49.00	17.00
Steve Smith		49.00	17.00
▼ Marketing		49.00	17.00
Chrystal		49.00	17.00
James Stone		49.00	17.00
Emily Admin		49.00	17.00
Iris		89	17.00

At the bottom of the page, there are two buttons: 'Save rates changes' and 'Cancel'.

## Billing rates for Projects

You can also set up individual rates for the specific project. This can be done under the **Projects & Users in projects** tab. Of course, each subtask can have its own rate as well.

**By default, subtasks inherit values from their parent task.** Inherited values are greyed-out, while individual rates look a bit sharper.

Settings

My profile General Add-ons **Billing Rates**

Billing rates for:

Users & Groups **Projects & Users in projects** Rates history

Projects and tasks	Revenue rates \$/h	Cost rates \$/h
	Income	Cost
Calendar Events - Chrystal	49.00	17.00
Calendar Events - Emily Admin	49.00	17.00
Development	110	17.00
Planning	110	17.00
Finances	60	17.00
Administration	60	17.00
Analysis	55	17.00
Bookkeeping	60	17.00
Compliance	60	17.00
Ongoing	60	17.00
Payroll	60	17.00

If no rates are selected for projects or subtasks, they will inherit the Users & Groups rates.

## Billing rates for Users in Projects

To set up a rate for a specific user in a specific project, stay on the **Projects & Users in projects** tab. Click on the name of the project you wish to edit rates for. A new table will appear at the bottom. Here you can set up individual rates for users within the selected project or subtask.

**Please be noted that rates set for users in projects will be also applied to all subtasks of the edited project.** Inherited values are greyed-out, while individual rates look a bit sharper.

*Example of a project:*

Settings 👤 ⚙️ ?

My profile [General](#) [Add-ons](#) [Billing Rates](#)

Billing rates for:

Users & Groups **Projects & Users in projects** Rates history

Projects and tasks	Revenue rates \$/h Income	Cost rates \$/h Cost
Calendar Events - Crystal	49.00	17.00
Calendar Events - Emily Admin	49.00	17.00
Development	110	17.00
Planning	110	17.00
<b>Finances</b> ← 1	60	17.00
Administration	60	17.00
Analysis	55	17.00
Bookkeeping	60	17.00
Compliance	60	17.00
Ongoing	60	17.00
Payroll	60	17.00

Settings 👤 ⚙️ ?

My profile [General](#) [Add-ons](#) [Billing Rates](#)

Billing rates for:

Users & Groups **Projects & Users in projects** Rates history

Projects and tasks	Revenue rates \$/h Income	Cost rates \$/h Cost
> Finances	49.00	17.00

^ Back to projects list

Users in: Finances

People	Revenue rates \$/h Income	Cost rates \$/h Cost
HR & Payroll		
Steve Smith	49.00	17.00
Marketing		
Emily Admin	49.00	17.00

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Save rates changes Cancel

Example of a subtask:

Settings + ↻ ? 👤

My profile [General](#) [Add-ons](#) [Billing Rates](#)

Billing rates for:

Users & Groups **Projects & Users in projects** Rates history

Projects and tasks	Revenue rates \$/h Income	Cost rates \$/h Cost
Calendar Events - Chrystal	49.00	17.00
Calendar Events - Emily Admin	49.00	17.00
Development	110	17.00
Planning	110	17.00
Finances	60	17.00
Administration	60	17.00
Analysis	55	17.00
Bookkeeping	60	17.00
Compliance	60	17.00
Ongoing	60	17.00
Payroll	60	17.00

Settings + ↻ ? 👤

My profile [General](#) [Add-ons](#) [Billing Rates](#)

Billing rates for:

Users & Groups **Projects & Users in projects** Rates history

Projects and tasks	Revenue rates \$/h Income	Cost rates \$/h Cost
Development	49.00	17.00
Planning	49.00	17.00

^ Back to projects list

Users in: Planning

People	Revenue rates \$/h Income	Cost rates \$/h Cost
HR & Payroll		
Steve Smith	49.00	17.00
Marketing		
Chrystal	49.00	17.00
Emily Admin	49.00	17.00
Iris	49.00	17.00

Only users assigned to this specific project or subtask will appear on the list.

If no rates are selected for Users in projects, they will inherit the Projects rates. If no rates are selected for projects or subtasks, they will inherit the Users & Groups rates.

Table at the top will show the name of the project we opened. If we opened a subtask, it would also show us the

parent task so we'll see the exact structure of the selected task. Table at the bottom will show the list of users assigned to this project/subtask.

To navigate back to the list of all your projects within the "Projects & Users in projects" tab click on the **Back to projects list** button :

The screenshot shows the 'Billing Rates' settings page. At the top, there are tabs for 'My profile', 'General', 'Add-ons', and 'Billing Rates'. Below the tabs, there are three buttons: 'Users & Groups', 'Projects & Users in projects' (which is active), and 'Rates history'. The main content area is divided into two sections: 'Projects and tasks' and 'Users in: Planning'. The 'Projects and tasks' section has a table with columns for 'Projects and tasks', 'Revenue rates \$/h Income', and 'Cost rates \$/h Cost'. The 'Users in: Planning' section has a table with columns for 'Users in: Planning', 'Revenue rates \$/h Income', and 'Cost rates \$/h Cost'. A red arrow points to a 'Back to projects list' button located below the 'Projects and tasks' table.

Projects and tasks	Revenue rates \$/h Income	Cost rates \$/h Cost
Development	49.00	17.00
Planning	49.00	17.00

Users in: Planning	Revenue rates \$/h Income	Cost rates \$/h Cost
HR & Payroll		
Steve Smith	49.00	17.00
Marketing		
Chrystal	49.00	17.00
Emily Admin	49.00	17.00
Iris	49.00	17.00

## Which rate will be counted?

**EXAMPLE: Which rate will be counted if different rates are set for an individual user, for a project, and for a user in this project?**

The rates will be counted as in the examples below **NO MATTER** how high or low values are set:

If the individual rate for a user is 50\$/h, the project rate is 70\$/h, then the project rate will be counted for this User.

If the individual rate for a user is 50\$/h but the rate for this user in a specific project is 30\$/h, then the rate in the project will be counted in the reports.

If the individual rate for a user is 50\$/h, the rate for a project is 70\$/h and the rate for the user in this project is set as 30\$/h, then the most specific type of rate for a User in this project will be counted in the reports.

As you can see **the most specific rate is counted as the main value**. So if you use only Users' rates without specifying them in projects, you can keep the Projects' rates empty.