Welcome to TimeCamp Help!

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GPS tracking

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If you want to control the localization of your employees, which are working out of the office, you can use GPS Location Tracking. It's a new solution to supervise where your workers are doing their job.

Please keep in mind, that location is recorded only when the timer is running in the mobile app.

GPS is available in all subscription plans. The administrator's privileges are required to enable the GPS module in the TimeCamp web app.

How to enable GPS tracking?

Log in to your TimeCamp account in a web version, click on your avatar in the upper-right corner and select the **Account Settings** option. Next, go to the **Modules** tab, find the **GPS Location Tracking** module, and click on the **switch button** to enable GPS Tracking. After the module is enabled click on its **Settings**.

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| Select task and project | | note Add manua | ally 2 | nue settings count Settings oscription |
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| Settings | | | | ≗+ ☆ ⑦ ∩ |
| Available Modules | 3 | | | |
| Time Tracking | Computer Time Track computer activities, websites and applications usage. Know how you and your team send time. | Tags | Attendance | |
| Settings | Settings | Settings | Settings | |
| Timesheet Approvals | Billing Control and track projects budget and margins. Calculate costs and income automatically. | Invoicing Bill your clients for all of the hours tracked in TimeComp with invoicing feature. Email invoices directly to your customer and receive payments via Payha ul within TimeComp. | GPS Location Tracking | |
| Settings | | Settings | | |



The GPS tracking module will be enabled and you can **choose the group to which you want to track the location and save settings**.

Settings

Settings

| Settings | | | | | |
|--|--|--|--|--|--|
| My profile General Add-ons Billing Rates | | | | | |
| People V Track Locations (Mobile only) - Track not only the time but also exact location where work takes place. Tracking users location is possible only via mobile application and will take place only when timer is running. | | | | | |
| Track users hours in transit Track time to projects at destination See when and where users start and end their job | | | | | |
| ON OFF | | | | | |
| Save settings Back to addons list | | | | | |

How to allow GPS tracking on the mobile?

It's not enough to just enable the GPS Location Tracking by the Administrator. You have to meet the conditions:

1. The user should turn on the location services on their mobile. Find the installed TimeCamp app in the mobile settings and allow the location permissions.

Android:

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| Notifications Allowed | | | |
| Permissions Location | Location | Allow all the time | Allow |
| App timer | 🐁 Physical activity | Allow only while using the app | O Deny |
| Defaults | DENIED | Ask every time | |
| Set as default Not set as default | No permissions denied | ODeny | See all apps with this permission |
| Usage | | | |
| Mobile data 81.39 KB used since Aug 1 | Remove permissions if app isn't used | See all TimeCamp permissions | |
| Battery 0% used since last fully charged | To protect your data, if the app is unused for a few months, the following permissions will be removed: Location and Physical activity | See all apps with this permission | |
| Storage 78.80 MB used in Internal storage | | | |
| Open Uninstall Force stop | | | |
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iOS:



 Also, the user should allow TimeCamp access to the location when using the app for the first time. The location is detected when you turn on the timer for time tracking – and you'll see the notification: *Android*:



iOS:



If the user disables the GPS Location Tracker option in the mobile app, the location feature won't work.

To make sure that all of the location settings are enabled you can check the **GPS status** in mobile app settings. Go to **Settings** and open **GPS Location Tracker**.

Android:

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| ڻ ا | Log out | | | Monday | | > | reportir your a | ig (available ccount own | in TimeCamp we er/administrator) | eb app for you or). Location data | |
| | | | GPS Loca | GPS Location Tracker | | | your device when the time tracker is running, even if the app is running in the background. Your location | | | | |
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| | | | D | Privacy P | olicy | > | Tim Loc Ac | ecamp GPS ation servic ccess for tra | GPS status: Location Trackin es on your mobil cking your positio | ig: Turned on e: Turned on on: Allowed | |
| | | | | Ti | meCamp version 2 | .5.26 | You | can always | view your data in | the <u>web app</u> . | |
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iOS:

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| GPS Location Tracker | > | Enab | le tracking | g your pos | ition |
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| Timesheet Reports Projects | Settings | Timesheet | Reports | Projects | Settings |

Where to find the location report?

To supervise the results log in to your account in the TimeCamp web version, next navigate to the Reports section and choose **Location report**.

| C TimeCamp < | TIME REPORTS 🔨 | 2+ Ø O A |
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| | ④ Detailed ₩₩ | > Today, 23 August |
| 88 Dashboard | PEOPLE REPORTS | u working on? note Add manually START TIMER |
| Computer Activities > | ধ্রন By tasks ক্র্যা By days and tasks | |
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| I Attendance I Timesheet Approvals | 段 Costs 佷 Margin | |
| Show more_ | OTHER 88 Real-time dashboard © Location report | No time logged today Start a timer or add them manually to change that! |
| | | |

| Location Report | | | | | | | |
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| Ø Send feedback | | | | | | | |
| Timeframe: | People: | Projects: | Active/archived: | Invoiced: | Billable: Notes: | | |
| 🗎 All time | ✓ 18t 6 People | ✓ 33 tasks selected ✓ | Active tasks | ✓ Both | Both Search notes | | |
| Tooks | Day | User | | Duration Timestamp | Location | Distance | Location Map |
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| Total | | | | 8h 49m 53s | | 9.42 km | |

Only the Administrator of the account has access to the Location report.