

# Welcome to TimeCamp Help!

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## Screenshots

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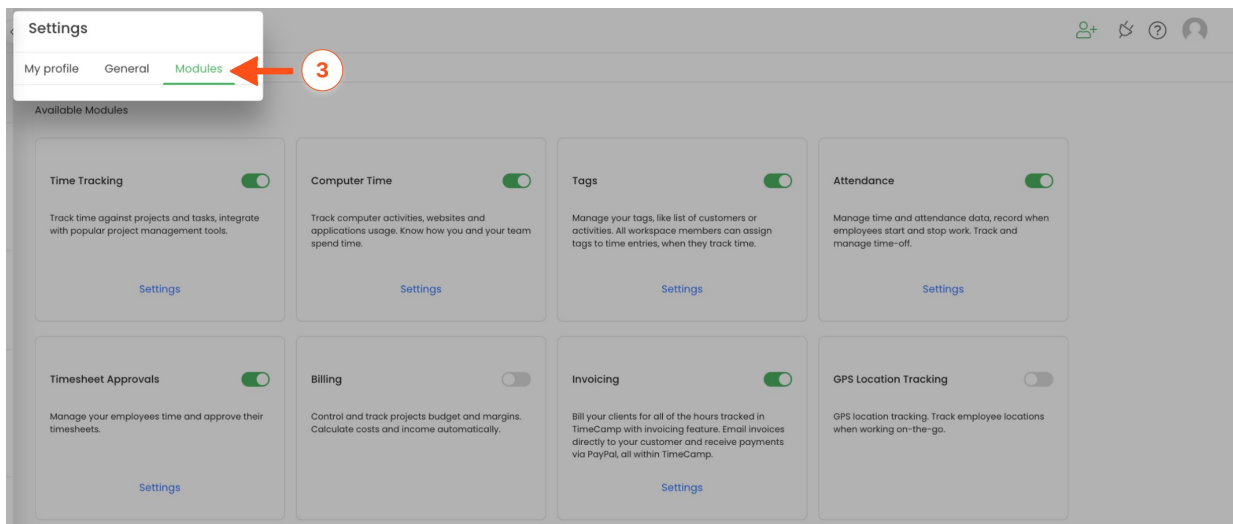
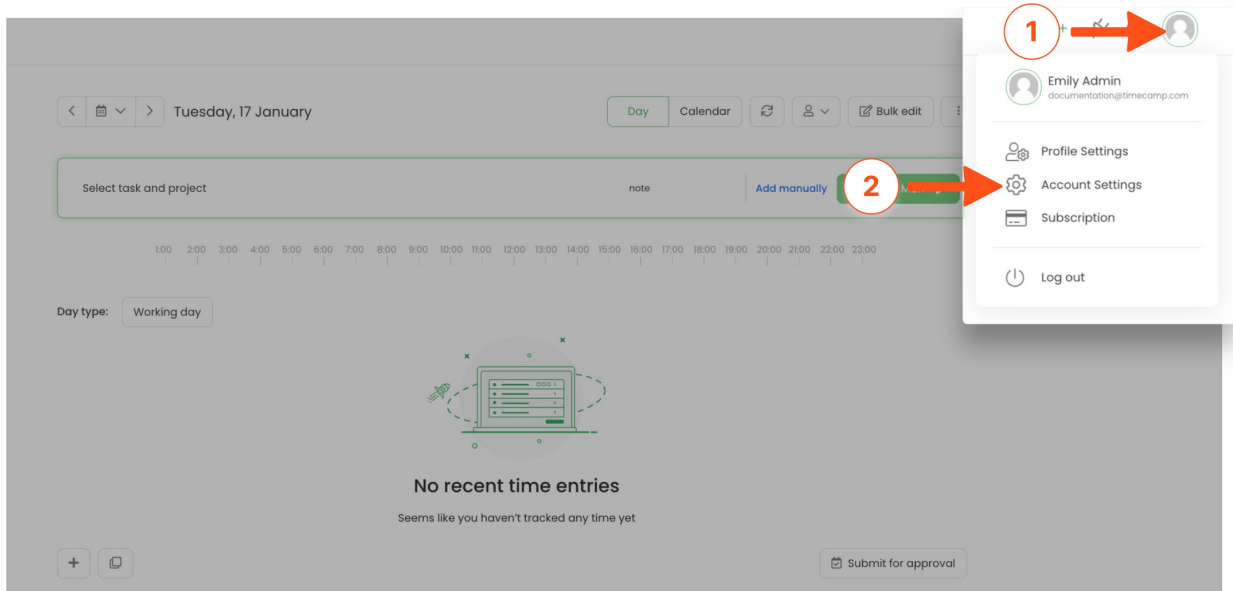
Recording screenshots is an optional feature available after installing TimeCamp desktop app. If you'd like to monitor employees' work and see how exactly they spend their time while working, it's a great tool to implement.

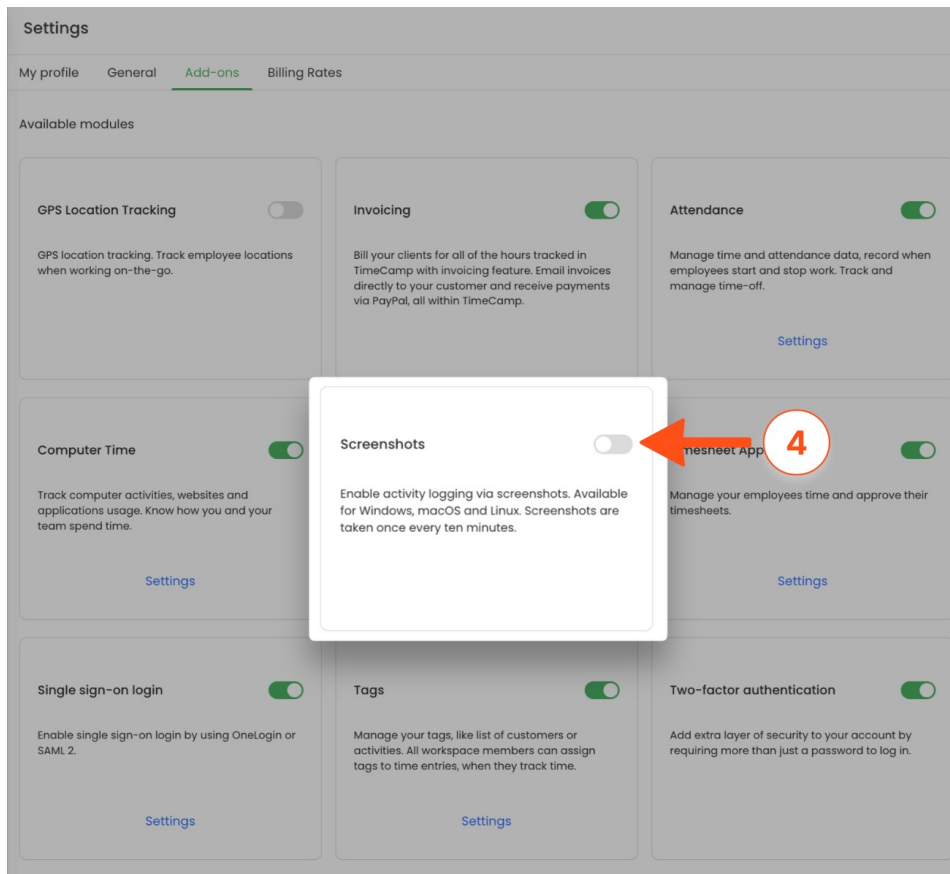
Screenshots are available only in the Ultimate plan.

### Enable Screenshots

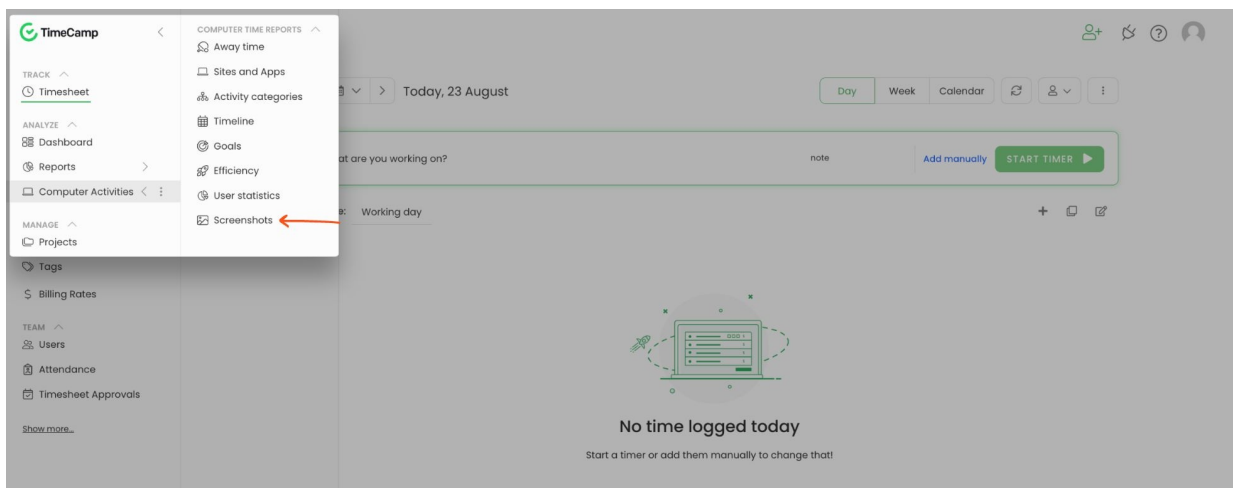
Only the Administrator of the account can enable the Screenshots module.

To enable the Screenshots feature, click on your avatar in the upper-right corner and select the **Account Settings** option. Next, go to the **Modules** tab, find the **Screenshots** module, and click on the **switch button** to enable the Screenshots.





After the module is enabled you can find the Screenshots report on the left side menu under the **Computer Activities** section. If you decided not to use the Screenshots feature you can simply disable it in the Modules tab.



We don't provide any additional settings to the Screenshots. All available options are set by default and can't be edited.

# Overview

After the feature is enabled Screenshots will be taken on all users' computers who installed the desktop app.

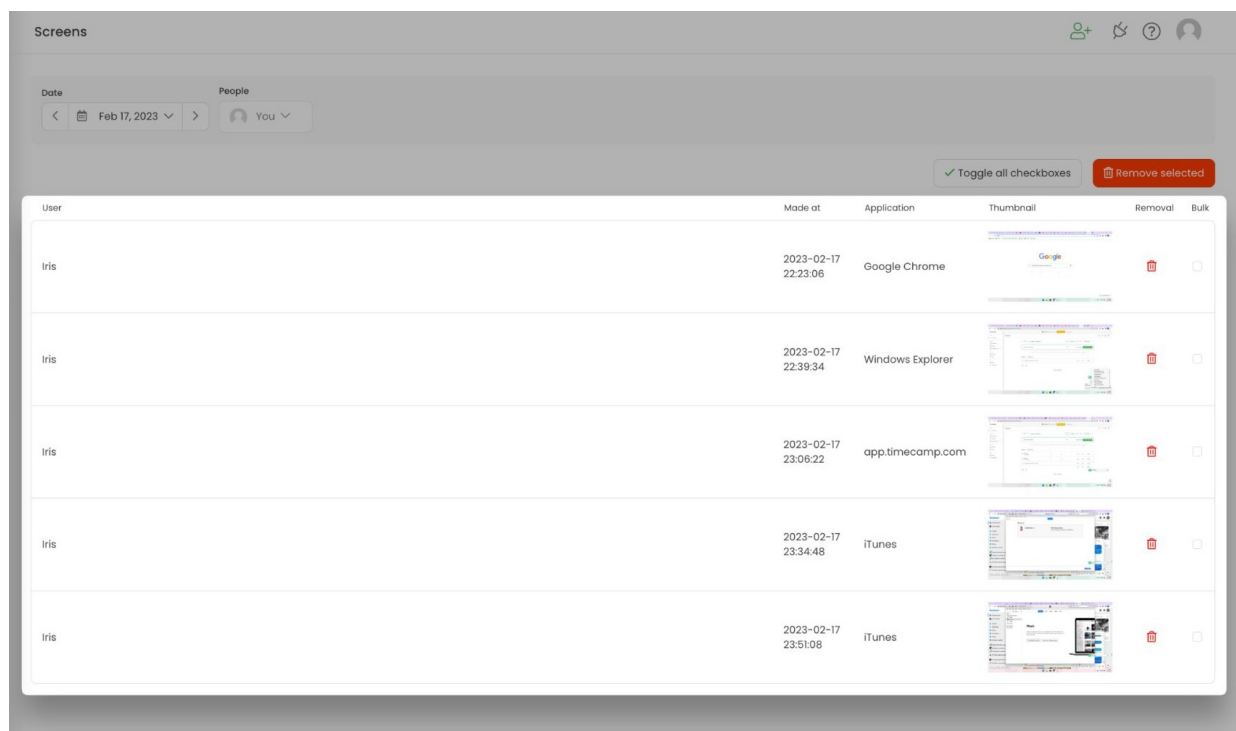
**Screenshots are taken automatically every 10 minutes.**

Screenshots will be registered only when the desktop app is running. The time of taken screenshots visible on the Screenshots report will match the timezone of the user's computer at the moment it was recorded.











**Only Administrators and Supervisors have access to the Screenshots report** of users they manage. Users won't be able to view their screenshots.

Screenshots are stored only for 60 days. After this period they are automatically removed from the system.

Here is an example of a Screenshots report:



The screenshot shows a web interface titled "Screens". At the top, there are filters for "Date" (set to Feb 17, 2023) and "People" (set to "You"). Below the filters, there are two buttons: "Toggle all checkboxes" and "Remove selected". The main content is a table with the following columns: "User", "Made at", "Application", "Thumbnail", "Removal", and "Bulk". The table contains five rows of data, all for the user "Iris".

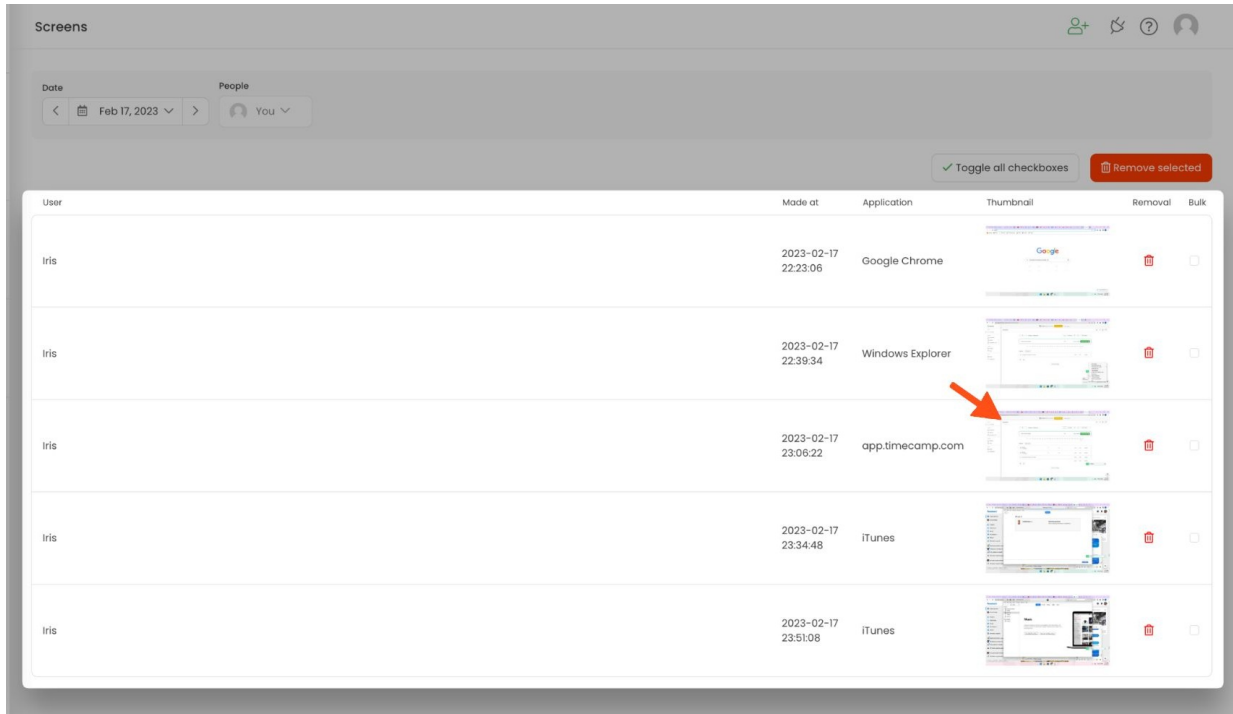
User	Made at	Application	Thumbnail	Removal	Bulk
Iris	2023-02-17 22:23:06	Google Chrome			<input type="checkbox"/>
Iris	2023-02-17 22:39:34	Windows Explorer			<input type="checkbox"/>
Iris	2023-02-17 23:06:22	app.timecamp.com			<input type="checkbox"/>
Iris	2023-02-17 23:34:48	iTunes			<input type="checkbox"/>
Iris	2023-02-17 23:51:08	iTunes			<input type="checkbox"/>

The report contains **name of the user** the screenshot belongs to, the exact **timestamp** of when it was taken, **name of website/application** user was working on and the original **screenshot**.

If you'd like to **delete** a specific screenshot from this report, just click on the **trash** icon next to it or mark the checkboxes next to the screenshots you'd like to remove and click on the red button **Remove selected**.

Only the Account Owner has permission to delete screenshots.

To open the full Screenshot, click on it:



We don't provide an option to download screenshots or to change their size or quality. You can still save image to your computer by right-clicking on the screenshot and selecting "Save image as..."

You can easily filter the report using the **Date range** filter and the **People picker**. The date range filter allows you to select only one day at once, it is not possible to choose a couple of days or the entire week, month, etc. In the people filter you can select all users or choose only certain ones to view their data.

